



Shipping & Returns

We work very hard to make your order as fast and friendly as possible. All orders are processed within 1-2 business days (Monday-Friday), excluding weekends and holidays.

US domestic orders:

- Standard shipping methods typically take between 2 - 9 business days.
 - \$0 - \$49.99 Order, \$5.00 shipping.
 - \$50 - \$99.99 Order, \$7.00 shipping.
 - \$100 or more - free shipping
- Express shipping methods typically take between 1 - 2 business days and cost varies by weight. Please use the shipping estimator in your shopping cart page to see express mail rates.

Canada orders & International orders: At this time we only ship US domestic orders.

Return/Exchange Policy:

Thank you for shopping at shopgigis.com. We want you to be 100% satisfied with your purchase, so please Contact Us if something isn't right and we will do our best to make it right.

- ❖ [Click here to download our Returns and Exchange Form](#)
- Returns and exchanges are accepted on items that are in original condition, HAVE NOT BEEN WORN, ALTERED OR WASHED and must be postmarked within 14 business days of receipt of purchase.
- FINAL SALE on all sale items, earrings, hosiery (Spanx/leggings), and intimates.
- We inspect all returned items and reserve the right to deny a refund or refuse full refund based on the returned condition.
- An order number or name and shipping address of original purchaser is required for any exchanges/returns.
- Please allow approximately 7 business days to process your return AFTER it has been received by Gigi's Boutique.

By purchasing from Gigi's Boutique (www.shopgigis.com), you accept these terms and conditions.

Return Instructions: Please use the Returns and Exchange Form, or please return items with the original packing slip and mark items to be returned and reason for return. The buyer is responsible for ALL shipping & handling fees for items returned to Gigi's Boutique. We do not refund shipping fees. Returns are usually processed within a week of arrival and may take 1-2 billing cycles for the refund to appear on your statement.

Exchange Orders:

- Please use the Returns and Exchanges Form, and both the return and exchange areas if you would like to exchange an item. You will not be charged additional shipping charges for an exchange.